

Categories of personal data	Eneco Consumenten B.V.	Eneco Zakelijk B.V.	Eneco eMobility B.V.	Eneco Installatie bedrijven B.V.	Eneco Services B.V.	Eneco Warmte & Koude B.V.	Eneco Warmte & Koude Leveringsbedrijf B.V.	Eneco Warmtewetten B.V.	Eneco Smart Energy B.V.	Eneco Wind B.V.	Eneco Solar, Bio & Hydro B.V.
Name and address data	X	X	X	X	X	X	X	X	X	X	X
ID-information				X			X			X	X
Contract data	X	X	X	X	X	X	X	X		X	X
Complaints	X	X	X	X	X		X			X	X
Online: navigation, internet	X	X	X		X						
Grid-connection data	X	X	X	X	X		X	X	X		
Financial data	X	X	X	X	X	X	X	X			
Derived financial data	X	X	X		X		X	X			
(Smart-) meter and usage data	X	X	X	X	X		X		X		
Profiles	X	X	X		X						
Time and location registration			X	X							
Criminal records				X			X	X			
Political opinions						X				X	X
Job application data	X	X	X	X	X	X	X	X	X	X	X
Voice logging	X	X	X	X	X	X	X	X	X	X	X

Title	Explanations
Name and address data	Data necessary for communications (name, street name and house number, postal code, business name, city, email address and telephone number), about the address and house (building construction date, square metreage and value), and BAG-ID's (Basisregistratie Adressen en Gebouwen).
ID-information	Social services number (BSN), ID copies, passports, ID-photos.
Contract data	Gender, date of birth, age, invoice address, client number, purchased products and services, contract number, contract history, contract duration, company registration number, (old) energy supplier details.
Complaints	Submitted complaints and the handling of those complaints.
Online: navigation, internet	Web(site) usage, internet account, browser, browser version, operating system, OS version, window size (in pixels), phone (brand and type), IP address, connection times, connection type (Wifi, 4G).
Grid-connection data	Energy connection point data: EAN code, meter number, SJV, Toon hardware and software versions, click-data (such as the use of Toon buttons and length of the sessions), device settings and data collected from devices connected to Toon such as Philip Hue lights, Fibaro smoke detectors.
Financial data	Bank account number, payment method, authorisations, payments, debts, credit card details.
Derived financial data	Income category, home ownership, credit scores, payment behaviour, data about solvency and liquidity.
(Smart-) meter and usage data	Usage data, individual meter data, VKO, (historical) electricity use, gas use, electricity production data (such as from solar panels), boiler data (such as burning hours, error messages and water temperature), thermostat data (such as thermostat programs and room temperature).
Profiles	Social profiles (Facebook, Twitter), client status/value, demographic attributes, lifestyle data (living situation, family situation, interests), online navigation data, cookies, information inputted in Toon (e.g. square metreage and appliance data).
Time and location registration	GSM (brand and type), location registration based on IP address.
Criminal records	Criminal convictions and offences or related security measures, court-ordered prohibition as a result of unlawful or annoying behaviour, annoying and/or aggressive behaviour, use of weed plantations.
Political opinions	Political opinions of local politicians in the context of environmental analysis.
Job application data	Curriculum Vitae, cover letter, entry test data, screening search, good behaviour declarations.
Voice logging	Records and logs of telephone calls.