

Categories of personal data	Eneco Consumenten B.V.	Eneco Zakelijk B.V.	Eneco eMobility B.V.	Eneco Installatie bedrijven B.V.	Eneco Services B.V.	Eneco Warmte & Koude B.V.	Eneco Warmte & Koude Leveringsbedrijf B.V.	Eneco Warmtewetten B.V.	Eneco Smart Energy B.V.	Eneco Wind B.V.	Eneco Solar, Bio & Hydro B.V.	Quby B.V.
Name and address data	X	X	X	X	X	X	X	X	X	X	X	X
ID-information				X			X			X	X	
Contract data	X	X	X	X	X	X	X	X		X	X	X
Complaints	X	X	X	X	X		X			X	X	X
Online: navigation, internet	X	X	X		X							X
Grid-connection data	X	X	X	X	X		X	X	X			X
Financial data	X	X	X	X	X	X	X	X				
Derived financial data	X	X	X		X		X	X				
(Smart) meter and usage data	X	X	X	X	X		X		X			X
Profiles	X	X	X		X							X
Time and location registration			X	X								
Criminal records				X			X	X				
Philosophy of life						X				X	X	

Title	Explanations
Name and address data	Data necessary for communications (name, street name and house number, postcode, business name, city, email address and telephone number) and about the address and house (building construction date, square metreage and value)
ID-information	Social services number (BSN), ID copies, passports
Contract data	Gender, date of birth, age, invoice address, client number, purchased products and services, contract number, contract history, contract duration, company registration number, (old) energy supplier details
Complaints	Submitted complaints and the handling of those complaints
Online: navigation, internet	Web(site) usage, internet account, browser, browser version, operating system, OS version, window size (in pixels), phone (brand and type), IP address, connection time, connection type (Wifi, 4G)
Grid-connection data	Energy connection point data, EAN code, meter number, SJV, Toon hardware and software versions, click-data (such as the use of Toon buttons and length of the sessions), device settings and data collected from devices connected to Toon such as Philip Hue lights, Fibaro smoke detectors)
Financial data	Bank account number, payment method, authorizations, payments, debts, credit card details
Derived financial data	Income category, home ownership, credit scores, payment behavior, data over solvency and liquidity
(Smart-) meter and usage data	Usage data, individual meter data, VKO, (historical) electricity use, gas use, electricity production data (such as from solar panels), boiler data (such as burning hours, error messages and water temperature), thermostat data (such as the thermostat programs and room temperature)
Profiles	Social profiles (Facebook, Twitter), client status/value, demographic attributes, lifestyle data (living situation, family situation, interests), online navigation data, cookies, information inputted in Toon (e.g. square metreage and appliance data)
Time and location registration	GSM (brand and type), location data by IP address
Criminal records	Criminal convictions and criminal offenses or related security measures, prohibition imposed by the court in connection with unlawful or obstructive behaviour, obstructive and/or (previously shown) aggressive behavior, use of weed plantations
Philosophy of life	Political views of local politicians in the context of environmental analyzes
Voice logs	Records and logs of telephone calls